

Non-domestic wastewater tariff

Industry types and corresponding wastewater percentages

Under Watercare's non-domestic wastewater tariff, wastewater charges are calculated using a fixed charge per water meter per year, plus a volumetric charge per kilolitre of wastewater discharge.

The volume of wastewater discharge is calculated for each meter by considering the way the water is used and assigning an 'industry type' with a corresponding wastewater percentage. The wastewater percentage represents the proportion of the water consumption that will be charged for volumetric wastewater services.

Industry type	Percentage of water consumption typically discharged to the wastewater network	Wastewater percentage
General commercial (standard commercial premises, e.g. office) Accommodation Community facility/church Abattoir Retail shop/cafe/restaurant Warehouse/postal/transport Sports/recreation facility Education and training facility (no irrigated grass fields)	85% - 100%	95%
Industrial/general manufacturing Hospital or medical clinic	80% - 100%	90%
Pool Laundry Food manufacturing	75% - 95%	85%
School (with irrigated grass fields) Beverage manufacturing Metal, glass or construction material manufacturing	70% - 90%	80%
Agriculture	5% - 25%	15%
Concrete manufacturing	0% - 15%	5%

Watercare reserves the right to review a meter's selected industry type and, if it has been misrepresented, assign the correct industry type and backdate any difference in charges.

If Watercare believes a meter has been assigned the correct industry type but the wastewater percentage does not represent the actual volume of discharge, it can elect to audit the wastewater percentage (at no charge to the customer). If a new percentage is selected, it will only affect future charges.

For more information about the non-domestic wastewater tariff, visit www.watercare.co.nz > water and wastewater charges or call Watercare on 09 442 2222.